

Time-of-use rate plans for your business

Understand how to use evening peak
hours to maximize your savings



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Time-of-use rate plans empower businesses and enable clean energy

Time-of-use rate plans can help you save money because they offer lower energy rates when energy demand is low. Conversely, rates increase when demand is high. You can reduce your expenses by shifting your energy use to partial-peak, off-peak or super off-peak hours of the day, when rates are lower.

PG&E has implemented time-of-use rate plans at the direction of the California Public Utilities Commission. It's a way of supporting the state's ongoing commitment to clean energy while balancing the need to keep customer rates affordable.

Peak demand on the grid used to be in the afternoons. However, growth in renewable energy has now shifted peak demand to evenings.



How business rate plans have changed

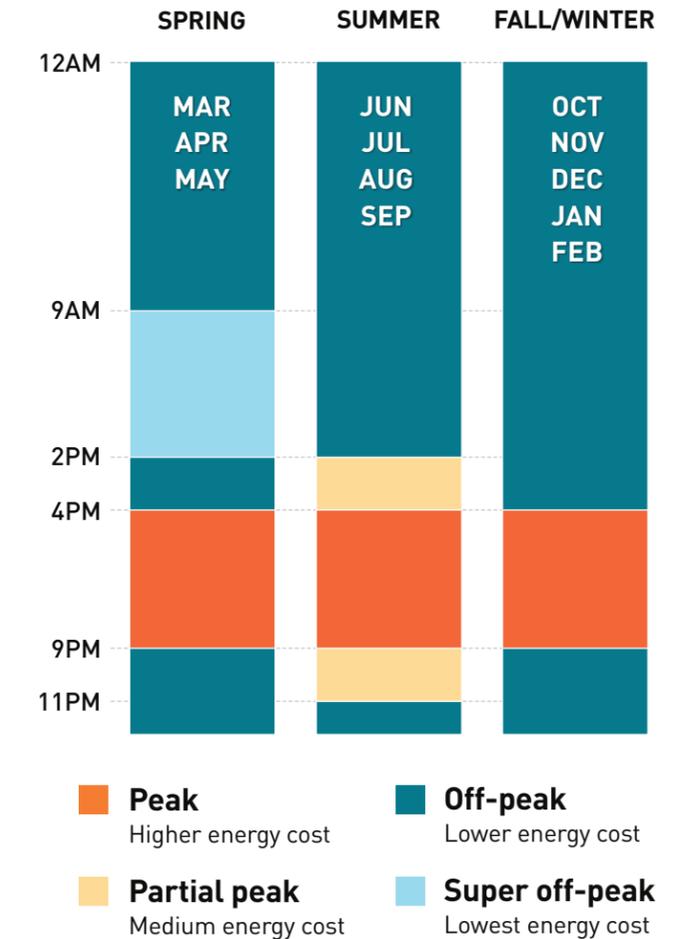
The steady growth of renewable energy has changed peak demand times, when rates are highest.

- New business peak hours: **4-9 p.m. every day**, starting in November 2020
 - ◆ Now the summer rates last for just four months, instead of six
- Original business peak hours: **Noon-6 p.m. in summer**
- If you look at the new rate plans and see one that's a good fit for your business, you can enroll early, in November, 2019

How the new rate periods compare to the original rate periods

- New business rate plans have a new super off-peak period, when prices will be at their lowest, during spring months
 - ◆ **9 a.m.-2 p.m. every day**, from March through May
- There are also partial-peak periods during summer months only
 - ◆ **2-4 p.m. and 9-11 p.m. every day**, June through September

Find out more at pge.com/tou



How agriculture rate plans are changing

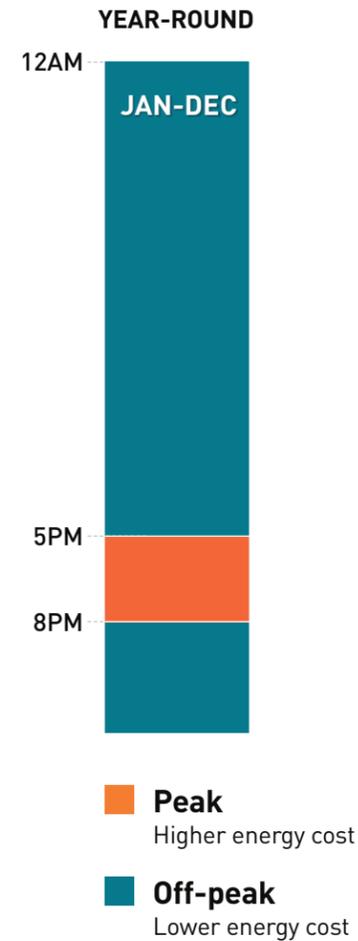
The growth of renewable energy has affected peak demand times for agriculture too. So the times when rates are highest have shifted.

- New agriculture peak hours: **5-8 p.m. every day** for most customers, starting in March 2021
- Original agriculture peak hours: **Noon-6 p.m. in summer**
- If you look at the new rate plans and see one that's a good fit for your business, you can enroll early, in March 2020

How the original agriculture rate periods compare to the new rate periods

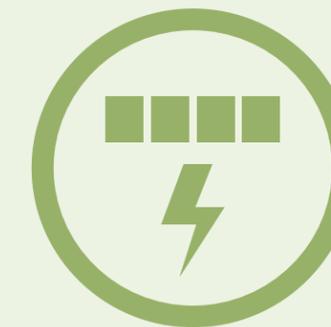
- Agriculture rate plans feature a June through September summer season, with no super off-peak or partial-peak periods.
- There are also three pre-defined rate options available if you can limit your operating hours to certain days of the week.
 - ◆ Option 1: off-peak days are Wednesday and Thursday
 - ◆ Option 2: off-peak days are Saturday and Sunday
 - ◆ Option 3: off-peak days are Monday and Friday

Find out more at pge.com/tou



Supporting the state's ongoing commitment to clean energy

California is working towards creating a cleaner and more reliable energy grid by encouraging energy usage when demand is lower and renewable energy is more plentiful—while balancing the need to keep customer rates affordable.



With a time-of-use rate plan, the cost of electricity varies based on the time of day and season in which it is used.



Time-of-use rate plans are one of the best ways to do this. That's why they've been adopted by most electricity providers in the state. Most business customers across California have already been on time-of-use rate plans for several years.

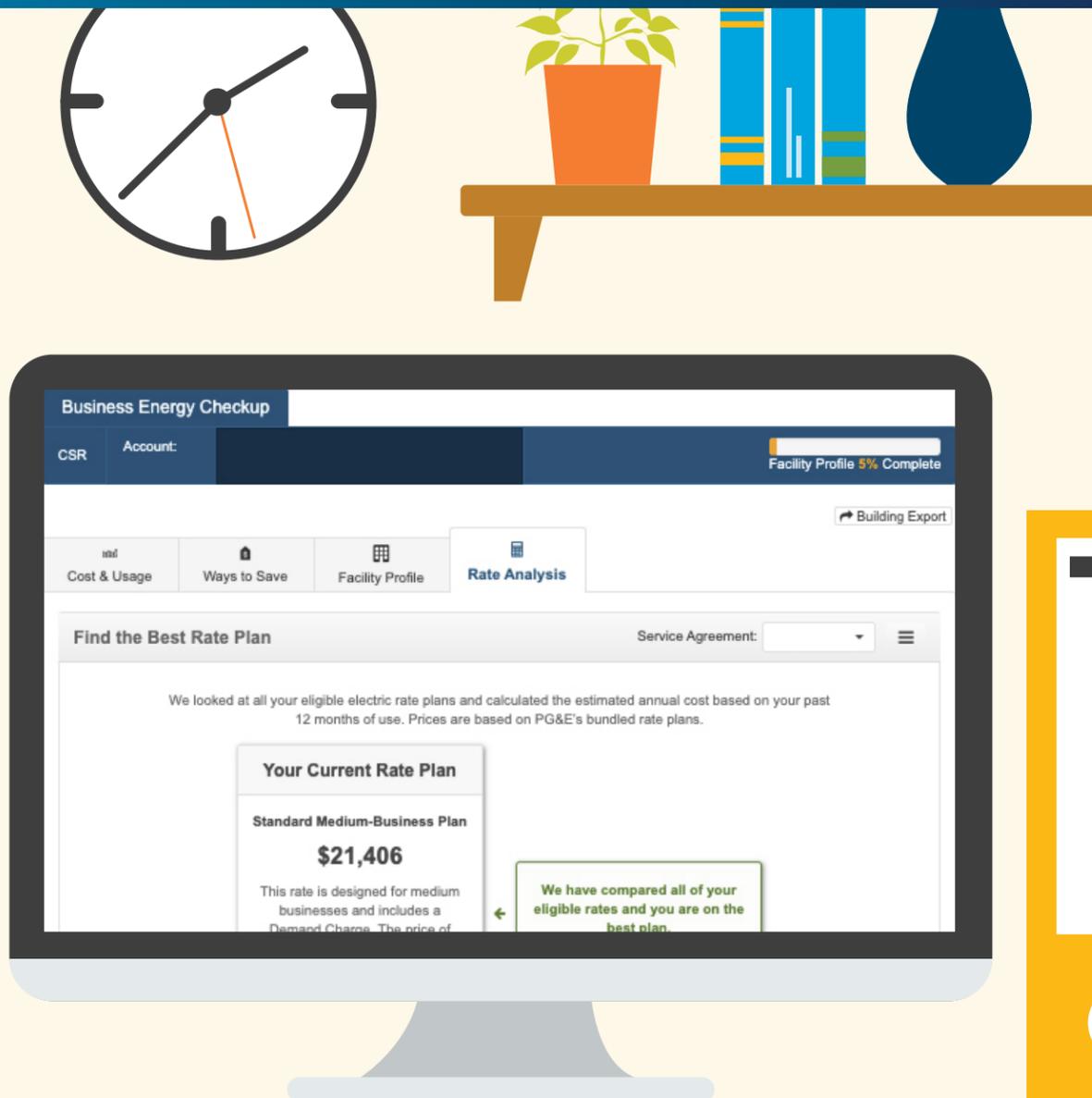


PG&E does not make more money as a result of changes in the time-of-use hours. In fact, PG&E does not make more money when our customers use more gas or electricity. The amount of money PG&E makes is regulated by the California Public Utilities Commission (CPUC).

Rate Analysis Tool

Most business customers have several rate options to choose from and with our **Rate Analysis Tool** you can see the different rate plans that apply to your account.

Find out if there's a better plan for you at pge.com/rateanalysis



Business Energy Savings Tool

The **Business Energy Savings Tool** is an easy way to track your energy use, get energy-saving recommendations and create an energy savings plan. In just a few minutes you can find actionable tips based on your business.

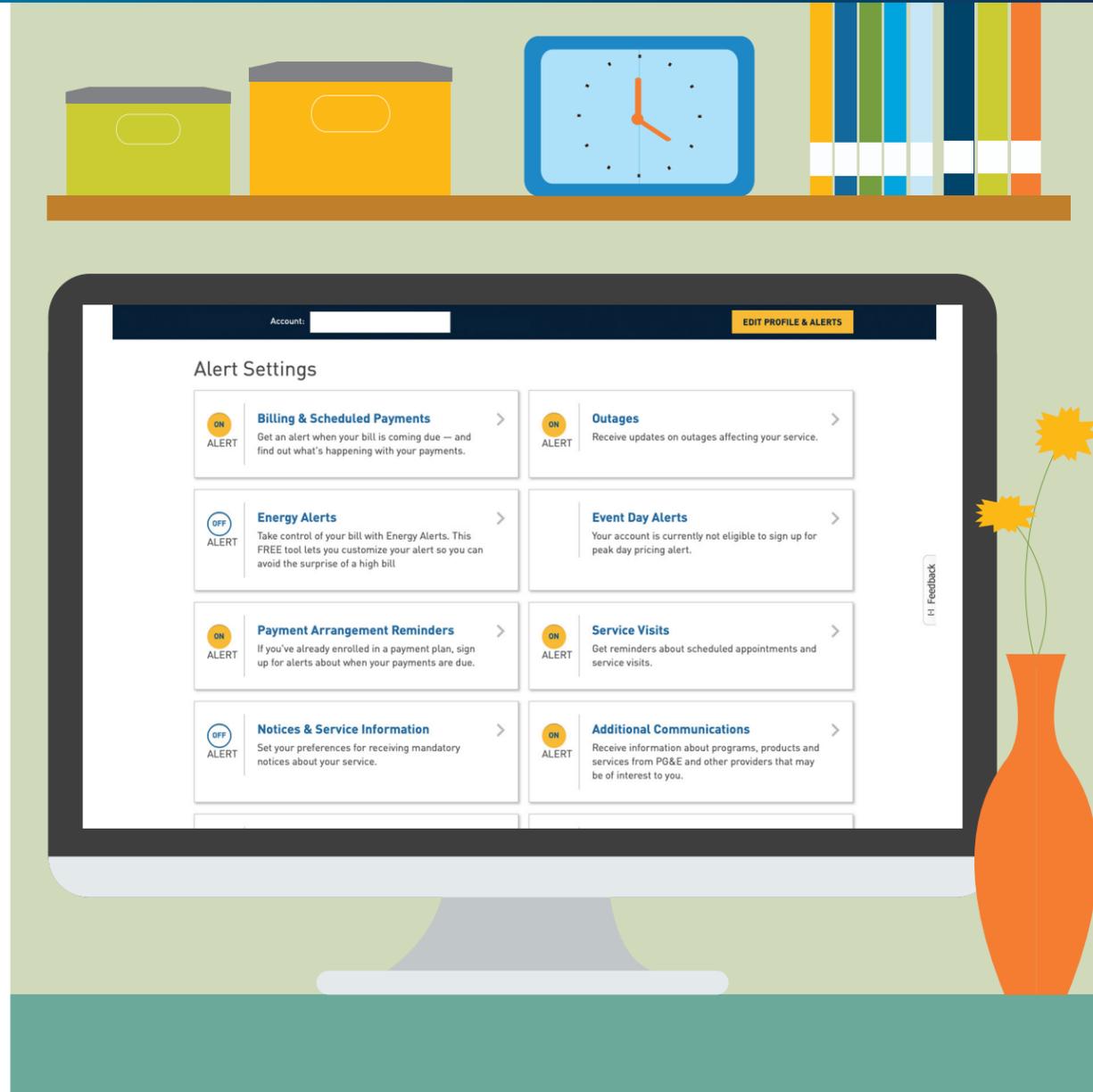
Discover new ways to save at pge.com/bec



Bill Forecast Alerts

With **Bill Forecast Alerts**, you can easily stay on top of monthly energy bills and avoid bill surprises. Just input the bill amount that you would like to have trigger an alert, then choose your best notification method: email, text, or phone.

Avoid surprises by visiting pge.com/usagealerts



Cost and Usage Tools

The **Cost and Usage Tools** are a collection of easy-to-use online tools that help you pinpoint your usage patterns, see the impact of weather and your operating schedule, and compare any two bills in detail.

Understand your energy use better at pge.com/costandusage



It's easy to change your rate plan

1

Login to Your Account and click on the “**Change Your Rate Plan**” link.



2

Click “**Compare Rate Plans**” to identify the best option for your business. You may have a lower cost option available.

3

Revisit the “**Change**” tab to choose and confirm your new rate plan.

4

A confirmation email with a summary of the requested rate changes will be sent upon completion of the rate change request.

You're done! Keep an eye out for your new rate plan on your bill. It will go into effect in 1-2 billing cycles.

See your options at [pge.com/rateanalysis](https://www.pge.com/rateanalysis)

Any questions?

We're here to answer any questions you may have. Just let us know how we can help.



Call Business Customer Service Center
1-800-468-4743



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